



Campaign for a National Care, Support
and Independent Living Service

DEMANDS FOR CARE / SUPPORT WORKERS

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Pay

- To reflect the skill and value of the work, starting with a minimum rate of £15 per hour. Occupational sick pay, holiday pay and access to public sector pensions
- Full pay for “sleep ins”, travel and waiting time
- Adequate uniform, travel and other allowances

Working hours

- Recognition that most care workers are women with family responsibilities
- Family friendly working patterns
- The right to refuse ‘zero hours’ contracts
- An end to zero hours contracts asap.
- Rotas to be agreed at least two weeks in advance
- Adequate time to be allocated for proper care and support

Trade union rights

- All care providers should be required to recognise trade unions and negotiate with them
- Trade union involvement in developing a new care and support service which recognises the real needs of users and workers’ contribution

Training and development

- A recognised system of training, qualifications and career development designed to meet the diverse range of care and support needs
- Training to be provided in work time and fully paid
- Government funding to establish an accredited network of education and training facilities